

NOVEMBER 2014

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KEY POINTS

'Cinema for all' is delivered by ever more local groups and community-minded organisations up and down the country:

- Responding community exhibitors* recorded around 227,000 admissions in 2013/14. Theatrical ticket sales on this scale would have generated box office revenues of £1.5 million.
- Over one third of responding community exhibitors saw an increase in their annual admissions (36%), and half (49%) recorded roughly the same number as in the previous year.
- Three quarters (77%) of membership organisations saw their membership increase or stay the same over the last year, and average membership stood at 156.
- Responding community exhibitors hosted 3,106 screenings in 2013/14.

Community exhibition contributes to the colour and vibrancy of local life, encouraging participation in communal activity and enriching cultural experience with a broad range of programming, special events and educational opportunities:

- The majority of responding organisations (92%) are run as not-for-profit, and 21% have charitable status.
- Two thirds (66%) formally measure audience reactions to films in order to inform future programming decisions.
- Over half (54%) of all responding organisations held special events in addition to screenings. These
 included guest appearances by filmmakers to introduce films, quiz nights, film themed social events,
 special programmes to coincide with other organised events, talks, education events etc.
- 69% of responding organisations provided programming notes to accompany screenings.
- Almost all respondents (96%) cited broadening the range of films available locally as a principal benefit of their venture.
- Other recognised benefits include making films more accessible on the big screen (90%), making use of local facilities (85%), providing volunteering opportunities (80%), promoting informal education about film (77%), bringing together different sections of the community (75%), and increasing civic pride in the local area (72%).

Community exhibition represents excellent value for money, ensuring everyone can benefit, even those on low and fixed incomes:

- The average full annual membership fee was around £29, and 45% of respondents also offered full year concessionary membership fees (for senior citizens, students, under 21s or under 25s, the unemployed etc.).
- 39% of organisations that operated a membership system charged an additional admission fee. The average entry fee for members was £4.40 (£5.20 for non-members), compared with the average commercial cinema admission charge of £6.54 in 2013 (*BFI Statistical Yearbook 2014*).
- Nearly all respondents (98%) identified value for money as one of the key benefits they bring to local audiences.

Community exhibitors bring the cinema experience to all parts of the country, satisfying demand left unmet by commercial players and broadening the range of films available:

- Respondents programmed 858 titles in 2013/14, mainly British, foreign language and independent films.
 - 34 titles were programmed by 10 or more community exhibitors during the year, and 26 of these were either British in origin or foreign language titles.
- The top three most programmed titles were Untouchable (2011), The Hunt (2012) and Wadjda (2012).

- Community exhibitors enhance film provision in areas neglected by commercial circuits:
 - 31% of respondents operated in rural areas (compared with 3% of commercial screens).
 - On average, film societies and community cinemas were located around 7.4 miles away from the nearest commercial cinema.
 - Over four fifths (82%) of community exhibitors allow the public to attend their screenings, bringing the best of world cinema to a wider audience.

Cinema For All (formerly BFFS) continues to be highly valued by members and users of its resources and services:

- Every service or resource was rated as 'good' or 'very good' by two thirds or more of the survey respondents.
- Even the lowest ranked services and resources scored 2.1 out of 5.0 (1= very good, 5= very poor), which means on average they were positively valued.
- The most highly rated services were the National Conference (1.6), Starter Pack (1.6), Regional Viewing Sessions (1.7), Booking Scheme (1.8) and Film Society of the Year Awards (1.8).

EXECUTIVE SUMMARY

Survey

- The questionnaire was sent out to all full, associate and affiliate Cinema For All members and other community cinema organisations on the Cinema For All mailing list. 187 organisations responded to the survey, a response rate of 29%.
- The pattern of survey responses across the UK broadly mirrored that of the survey population as a whole.

Year of establishment

• Two thirds (67%) responding organisations were established in 2000 or later, while a significant proportion (16%) were established in the 1960s or earlier.

Membership

- Three quarters of the community exhibitors that responded (73%) operated a membership system in 2013/14 and the average membership size was 156.
- The membership of responding exhibitors stood at 16,986.
- 77% of respondents saw their membership rise or stay the same in 2013/14 and 23% saw a decline in numbers.
- The average full annual membership fee was £29.10.
- 45% of the responding exhibitors also offered full year concessionary membership fees (for senior citizens, students, under 21s or under 25s, the unemployed etc.).
- 39% of respondents that operated a membership system charged an additional admission fee, which averaged £4.40 in 2013/14.
- Respondents most commonly collected gender information from members (24% answered yes), followed by age or age range (10%) and disability (7%). Only 1% of respondents had ever collected details about members' ethnic background.
- Half (50%) store these details electronically (in a computer spreadsheet, for example), 9% keep records in hard copy only and 41% use both methods.
- A sizeable minority of respondents offered season tickets (28%). Season ticket charges ranged from £3 to £72, and the average number of season ticket holders stood at 81 in 2013/14.

Admissions and key demographics

- The average admission fee on the door was £5.20 for non-members (median = £5.00), which is lower than the average cinema admission charge of £6.54 in 2013 (BFI Statistical Yearbook 2014).
- The average audience size in 2013/14 was 75.
- Over half (54%) of the responding organisations had an average of 60 or fewer audience members per screening. 10% had over 121 audience members on average.
- The largest audience recorded stood at 462.
- The sum total of all admissions from responding organisations was 226,924 for 2013/14. Putting this in perspective, theatrical ticket sales on this scale would have generated gross box office receipts of around £1.5 million pounds (227,000 multiplied by £6.54 [the average ticket price in 2013] = £1,484,580).
- Only 12% of respondents had ever gathered gender information about their audiences, and 12% had
 collected audience ages. Once again, information about a person's ethnic background was least likely
 to have been collected by respondents.
- Half of respondents (55%) stored the information electronically, while 13% kept hard copy records and 36% used both methods.

Provision

- The most commonly used format was DVD (used 'usually' or 'sometimes' by 96% of responding organisations).
- Around half (49%) of respondents never used Blu-ray in 2010/11, falling to 25% in 2013/14. Blu-ray was 'usually' screened by 40% of respondents, up from 30% in the previous year, while 36% 'sometimes' screened using Blu-ray.
- New digital screening formats are becoming increasingly accessible to community cinema providers, and evidence indicates their use continues to grow. 26% screened via digital cinema 'usually' or 'sometimes' in 2013/14 (up from 24% in 2012/13), and 11% 'usually' or 'sometimes' used online downloads/streaming.
- On average, respondents were located 7.4 miles from their nearest commercial cinema, in a range running from less than a mile to 72 miles.
- 69% operated in urban locations with 31% in rural areas (9% in remote rural locations more than 10 miles from a large settlement). In contrast only 3% of commercial cinema screens are located in rural areas according to the BFI¹.
- 93% screen films at least once a month or more.

Programming

- The responding organisations programmed a total of 858 different titles during the 2013/14 season.
- 25% of films screened were British, while 29% were films in a foreign language.
- 70% of titles were screened by only one community exhibitor, indicating the diversity of programming choices made by individual societies.
- 11 of the 34 films programmed by ten or more exhibitors were British (using the BFI's country of origin definition), and 14 were in a foreign language.
- The three most programmed films were *Untouchable* (dir: Olivier Nakache, Eric Toledano, 2011), *The Hunt* (dir: Thomas Vinterberg, 2012) and *Wadjda* (Dir: Haifaa Al-Mansour, 2012).
- The majority of respondents (69%) provided programming notes to accompany screenings, and 66% measured audience reaction to films.
- Over half (54%) of all responding exhibitors held special events in addition to screenings in 2013/14.

Administration

- Nearly all respondents were run as not-for-profit enterprises (92%) and 21% also had charitable status in 2013/14.
- 1% were set up as co-operatives.

Type of exhibitor

• The majority (90%) of responding exhibitors described themselves as 'community film societies or cinemas'.

Training

• 14% of respondents provided training and development opportunities for volunteers or staff, in areas such as health & safety (including first aid), box office systems, attendance at Cinema For All and ICO events and workshops, fund raising, and projection.

¹ BFI Statistical Yearbook 2014

The benefits of community exhibition

• There was almost universal agreement that offering value for money was a key benefit of community exhibition. Broadening the range of films available, and making it easier to see films on the big screen, were also identified as important benefits by the vast majority of respondents.

Customer satisfaction

- The BFFS website and the e-Newsletter were the most frequently used of BFFS services and resources. 91% of respondents had used the BFFS website at some time, and 27% used it once a month or more. 77% had used the e-Newsletter (38% once a month or more).
- There was a high level of satisfaction with BFFS services and resources. Every service or resource was rated as good or very good by 67% or more of the respondents, with the National Conference and starter pack scoring the highest satisfaction ratings.

1 INTRODUCTION

1.1 Background

Cinema For All (formerly the British Federation of Film Societies) is the national organisation for the development, support and representation of film societies and community cinemas throughout the UK. Cinema For All receives funding from the BFI to ensure audiences throughout the UK continue to have access to the full range of British and international cinema.

This ninth annual survey describes in detail the nature of community cinema activity for the benefit of Cinema For All, its members (and other users of its services) and supporters.

Throughout the report comparisons have been made with the results of the last annual survey, published in October 2013 (and available on the Cinema For All web site). These must be treated with a degree of caution where real numbers are compared (as opposed to percentages) because different respondents participated in each survey.

1.2 Aims

The survey aims to provide Cinema For All, its membership, the wider sector, the British Film Institute and other stakeholders with detailed information about the current make up and operation of film societies and community cinemas.

As in previous years the survey included questions about how groups are organised and what services they offer. We also repeated previous years' questions about organisations' satisfaction with Cinema For All services, to keep in step with what is needed on the ground.

1.3 Timescale

The questionnaire was designed and administered in April and May 2014, and analysis and reporting took place between August and October 2014.

1.4 Sector

The term 'community exhibitors' is used to describe the full range of organisations served by Cinema For All, which may be volunteer-run or staffed, not-for-profit or commercial enterprises. It includes community cinemas and film societies, student film clubs, mobile screening networks, pop-up screenings, independent cinemas with a community remit, arts centres/ theatres operating part-time screens and local film festivals. Findings reported here relate to all community exhibitor respondents unless stated otherwise.

2 METHODS

2.1 Introduction

The survey was hosted on the SurveyMonkey platform (www.surveymonkey.com) and a link to it was sent to all full, associate and affiliate members, plus other relevant organisations known to Cinema For All, in May 2014. The survey was also flagged up in the BFFS newsletter. Respondents were asked to complete the questionnaire by the middle of July, and reminders were sent to encourage a good response.

2.2 Responses

In total, 187 organisations responded to the survey, a response rate of 29%. Table 2.1 gives the number of survey responses from each nation and region:

Table 2.1: Survey responses by nation and region

	Number of	%	Region share of Cinema
Nation/region	responses		For All membership (%)
South West	32	30	25
South East	17	16	17
Scotland	14	13	12
East of England	11	10	5
Yorkshire	9	8	9
North West	7	6	9
London	5	5	5
East Midlands	4	4	3
Wales	3	3	6
West Midlands	3	3	3
North East	1	1	2
Northern Ireland	1	1	2
Channel Islands	1	1	•
Total	108	100*	100

^{*} does not sum 100% due to rounding

Not every respondent gave their nation/region or an address

The final column gives the proportion of all Cinema For All members (including affiliates and associates) in each nation/region, and this demonstrates that, as in previous years, the pattern of survey responses across the UK broadly mirrored that of the membership as a whole.

3.1 Year of establishment

Two thirds (67%) of respondents were established in 2000 or later (54% since 2005) while 16% were established in the 1960s or earlier (Table 3.1):

Table 3.1: Year of establishment

Decade	#	%
1920s and earlier	0	0
1930s	3	3
1940s	6	6
1950s	3	3
1960s	4	4
1970s	5	5
1980s	7	6
1990s	8	7
2000 to 2004	14	13
Since 2005	58	54
Total	108	100

= number of respondents

3.2 Membership

Section one of the questionnaire asked respondents whether they operate a membership system, charge for admissions, and/or offer season tickets. It also asked organisations to supply the number of members or season ticket holders they had as of December 2013, alongside details of their fees.

3.2.1 Membership

Three quarters of community exhibitors that responded (73%) operated a membership system of some description in 2013/14.

The average (mean) membership size was 156 (median = 102), up from 154 in 2012/13. The smallest membership was six and the largest was 1,701. The total membership of all respondents stood at 16,986.

One quarter of respondents saw their membership fall over the course of the year (23%), while 77% had the same number of members or more in 2013/14 than the previous year.

3.2.2 Membership fees

The average full annual membership fee was £29.10, an increase from 2012/13 when it stood at £23.59. The smallest fee was just £2.00 while the largest was £80.00. As shown in Table 3.2, around one third of responding societies (30%) had a membership fee of £20.00 or less, and 54% fell in the £21 to £40 range.

Table 3.2: Full membership fees

Full membership fee	#	%
£10 or less	21	20
£11 to £20	11	10
£21 to £30	38	36
£31 to £40	19	18
£41 to £50	9	8
£51+	9	8
Total	107	100

Total does not sum 100% due to rounding

45% of respondents who operated a membership scheme also offered full year concessionary membership fees (for senior citizens, students, under 21s or under 25s, the unemployed etc.).

39% of organisations that operated a membership system charged an additional admission fee on the door for members. The mean entry fee for members was £4.40 (median = £4.00). The lowest additional entry fee charged by respondents was £1.00 and the highest was £7.00.

3.2.3 Membership information

For the second year we asked respondents about the types of information they collect from members, in an effort to understand what sources might be available in future to build a more detailed picture of the composition of community exhibition membership.

Respondents most commonly collected gender details (24% answered yes), followed by age (10%) and disability (7%). Only 1% of respondents had ever collected details about members' ethnic background.

We also asked how membership organisations store these personal details. Half (50%) store them electronically (in a computer spreadsheet, for example), 9% keep records in hard copy only and 41% use both methods.

3.2.4 Season tickets

Over a quarter of respondents offered season tickets (28%), up from 22% in 2012/13. The mean cost of a season ticket was £32.50, and charges ranged from £3 to £72. The average (mean) number of season ticket holders stood at 81 in 2013/14 (the same as last year; the median number was 57).

3.2.5 Entry prices

The majority (82%) of respondents allow members of the public (i.e. non-members) to attend <u>any</u> of their screenings (for a charge on the door).

The average admission fee on the door was £5.20 for non-members (median = £5.00), which is lower than the average cinema admission charge of £6.54 in 2013 (*BFI Statistical Yearbook 2014*). The lowest charge on the door was £2.50 and the highest was £10.00.

3.3 Admissions

This section looks at the size of audiences at screenings and total admissions.

3.3.1 Audience sizes in 2013/14

Respondents were asked to provide an average number of admissions per screening during the 2013/14 season. The mean audience size was 75 (median size = 57), higher than in the previous year (67).

Table 3.3 shows that over half (54%) of respondents had an average of 60 or fewer audience members per screening (down from 56% in 2012/13) while 10% drew average audiences of 121+.

Table 3.3: Average audience sizes

Average audience size	#	%
30 or fewer	11	8
31 to 60	63	46
61 to 90	34	25
91 to 120	14	10
121+	14	10
Total	136	100

The largest audience achieved by a respondent stood at 462.

3.3.2 Total admissions in 2013/14

In 2013/14 the smallest recorded annual admissions total stood at 86 while the largest figure was 38,500. The mean total annual admissions stood at 1,891 (median = 985), down from 2,474 the previous year. 36% of community cinemas saw an increase in their annual admissions, and 49% recorded roughly the same number.

The sum total of all admissions from responding societies and community cinemas was 226,924 for 2013/14. Theatrical ticket sales on this scale would have generated gross box office receipts of around £1.5 million (227,000 multiplied by £6.54 [the average ticket price in 2013] = £1,484,580).

Table 3.4 gives the pattern of total admissions by nation and region. It shows that Yorkshire accounted for 23% of the total annual admissions, while the South West had 16% of the total.

Table 3.4: Total annual admissions by nation and region

Nation/region	Admissions	%
Yorkshire	53,316	23
South West	36,199	16
South East	25,191	11
North West	19,060	8
East of England	17,959	8
East Midlands	11,291	5
Scotland	11,100	5
London	5,322	2
West Midlands	3,507	2
Wales	1,981	1
North East	662	<1%
Northern Ireland	260	<1%
Channel Islands	151	<1%
Total	185,999	100

3.3.3 Audience information

Just as we asked respondents about the types of information they gather about members, we also wished to know what, if any, data they have ever collected on audiences. The results are given in Table 3.5, and show that while the majority had collected reactions scores to films, only 12% had ever gathered gender details, and 12% collected audience ages. Once again, information about a person's ethnic background was least likely to have been collected by respondents. Half of all respondents had ever collected ticket holders' home addresses.

Table 3.5: Audience information

	Yes	No
Age or age range	12%	88%
Gender	12%	88%
Disability	6%	94%
Ethnicity	2%	98%
Home address	51%	49%

Half of all respondents (51%) stored the information electronically, while 13% kept hard copy records and 36% used both methods.

3.4 Provision

This section looks at the way community exhibitors deliver screenings: the format(s) they project/screen, their location and how often they screen films.

3.4.1 Screening format and equipment

Organisations were asked to indicate which formats they use to screen films.

The most commonly used format was DVD (used 'usually' or 'sometimes' by 96% of responding organisations; see Table 3.6).

As in previous years, 2013/14 saw a shift towards the use of Blu-ray. Around half (49%) of respondents never used Blu-ray in 2010/11, falling to 25% in 2013/14. Blu-ray was 'usually' screened by 40% of respondents, up from 30% in the previous year, while 36% 'sometimes' screened using Blu-ray.

New digital screening formats are becoming increasingly accessible to community cinema providers, and evidence indicates their use continues to grow. 26% screened via digital cinema 'usually' or 'sometimes' in 2013/14 (up from 24% in 2012/13), and 11% 'usually' or 'sometimes' used online downloads/streaming.

4% 'sometimes' used VHS, and 2% 'usually' project in 35mm (down from 12% the previous year). 16mm projection was 'sometimes' employed by 4% of respondents.

Table 3.6: Projection format

Format	Usually	Sometimes	Never	Total
	%	%	%	%
Blu-ray	40	36	25	100
DVD	59	37	5	100
VHS	-	4	96	100
Digital cinema	20	6	74	100
Online				
download/streaming	3	8	89	100

35mm	2	14	84	100
16mm	-	4	96	100

Figures may sum more than 100% due to rounding.

3.4.2 Location

The average distance between an organisation's primary venue and the nearest commercial cinema was 7.4 miles (median = 5 miles), within a range running from less than a mile to 72 miles. Over one quarter (28%) were ten or more miles away from the nearest commercial cinema while 26% were within a mile or less of the nearest.

Respondents were asked to classify the area they operate in as urban (town or city), rural or remote rural. Table 3.7 reveals that 69% of community cinema providers operated in urban locations (mainly towns) with 31% in rural areas (9% in remote rural locations more than 10 miles from a large settlement). Film societies and community cinemas play a vital role in bringing film to rural and remote communities, as only 3% of commercial cinema screens are found in rural areas (*BFI Statistical Yearbook 2014*).

Table 3.7: Urban/rural location, all respondents

Location type	#	%
Urban - town	73	52
Rural	31	22
Urban - city	24	17
Rural remote	12	9
Total	140	100

3.4.3 Screening frequency

Respondents were asked how frequently they screen films. Two fifths (41%) of respondents screened films 2-3 times a month and 38% did so once a month (Table 3.8).

Table 3.8: How often do you screen films?

Frequency	#	%
Once a week or more	22	14
2-3 times a month	62	41
Once a month	58	38
Less than once a month	11	7
Total	153	100

3.5 Programming

Respondents programmed a total of 858 different titles across 3,052 screenings during the 2013/14 season, up from 704 in 2012/13 (the full list of titles is given in Appendix 1).

This section looks at what types of films were screened, the most frequently programmed titles and at other types of events hosted by community exhibitors.

3.5.1 Types of film

The survey asked respondents to indicate how many films of a particular type were screened during their 2013/14 season, and the results appear in Table 3.9:

Table 3.9: Programming, 2012/13 and 2013/14

Type of film	Number of screenings 2012/13	% of all screenings 2012/13	Number of screenings 2013/14	% of all screenings 2013/14
British	428	10	879	25
Foreign Language	626	15	999	29
Documentary	107	3	223	6
Shorts	298	7	525	15
Archive films	50	1	48	1
Films made before 2000	346	8	543	16
Cinema For All Booking Scheme	158	4	174	5
Alternative content (e.g. theatre, concerts)	32	<1	83	2

Note: Percentages do not sum to 100% because films can appear in more than one category (e.g. films made before 2000 and foreign language).

One quarter of films screened in 2013/14 by community exhibitors were British, and 29% were in a foreign language.

Alternative content (which includes live events like stage productions, opera and major sports events delivered via satellite, as well as pre-recorded theatre and music concerts delivered on Blu-ray) is increasingly available to community cinemas. In the last year respondents hosted 83 alternative content screenings, and this is expected to increase over time as exhibitors diversify their programme to satisfy demand for non-film, big screen experiences.

3.5.2 Most frequently programmed films

Seven out of ten (70%) titles were screened by only one respondent, indicating the diversity of programming choices made by individual exhibitors. However, a number of titles proved popular choices: 34 films were programmed by ten or more respondents (listed in Table 3.10).

As expected, films released within the last two years dominate this list. 11 of the 34 films programmed by ten or more exhibitors were British (using the BFI's country of origin definition), and 14 were in a foreign language. The three most programmed films were *Untouchable* (dir: Olivier Nakache, Eric Toledano, 2011), *The Hunt* (dir: Thomas Vinterberg, 2012) and *Wadjda* (Dir: Haifaa Al-Mansour, 2012).

Table 3.10: Films programmed by ten or more organisations in 2013/14

Rank	Title	Country of origin	Year	Programmings
1	Untouchable (Intouchables)	France	2011	40
2	The Hunt	Denmark, Sweden	2012	35
3	Wadjda	Saudi Arabia, Germany, USA, UAE,		32
		Netherlands, Jordan	2012	
4	Argo	USA	2012	29
5	Amour	France, Germany, Austria	2012	26
6	No	Chile, USA, France, Mexico	2012	24
7	Quartet	UK	2012	22
8=	I Wish	Japan	2011	20
8=	Philomena	UK, USA, France	2013	20
9=	Blue Jasmine	USA	2013	17
9=	The Great Gatsby	Australia, USA	2013	17
9=	A Hijacking	Denmark	2012	17
9=	In The House	France	2012	17
9=	Life of Pi	USA, Taiwan, UK, Canada	2012	17
9=	Lore	Germany, Australia, UK	2012	17
10	A Royal Affair	Denmark, Sweden, Czech Republic	2012	16
11=	Lincoln	USA	2012	15
11=	Song For Marion	UK, Germany	2012	15
12=	The Angels' Share	UK, France, Belgium, Italy	2012	14
12=	Barbara	Germany	2012	14
12=	The Sapphires	Australia	2012	14
13=	About Elly	Iran, France	2009	13
13=	Even The Rain	Spain, Mexico, France	2010	13
13=	A Late Quartet	USA	2012	13
13=	Le Week-end	UK, France	2013	13
13=	Les Misérables	USA, UK	2012	13
13=	Searching For Sugar Man	Sweden, UK	2012	13
14	Sunshine On Leith	UK	2013	12
15=	Behind The Candelabra	USA	2013	11
15=	Rust and Bone	France, Belgium	2012	11
15=	Silver Linings Playbook	USA	2012	11
16=	Les Femmes du 6em Etage	France	2010	10
16=	Skyfall	UK, USA	2012	10
16=	Summer in February	UK	2013	10

3.5.3 Special events

Over half (54%) of all responding community exhibitors held special events in addition to screenings in 2013/14, much the same proportion as in previous years. These included guest appearances by filmmakers to introduce films, musical events, screenings accompanied by a meal, quiz nights, film themed social events, special programmes to coincide with other organised events such as literary festivals, talks, education events, outreach events (e.g. in care homes) and such like.

3.5.4 Programming notes

Over two thirds of respondents (69%) provided programming notes to accompany screenings, up from 58% in 2012/13.

3.6 Administration

Film societies and community cinemas were asked whether they had charitable status and if they were run as a not-for-profit enterprise. Nearly all respondents are run as not-for-profit (92%) and 21% also have charitable status (these results differ little from those reported in previous surveys). A very small proportion of respondents, 1%, are set up as co-operatives.

3.6.1 Type of organisation

The majority (90%) of respondents described themselves as a community film society or cinema.

Table 3.11: Type of organisation

Туре	#	%
Community cinema/ film society	123	90
University or college film society	2	1
Arts Centre	4	3
Pop up screening	2	1
Other (independent cinema, mobile	5	4
cinema, festival)		
Total	136	100

3.6.2 Training

We asked community cinema providers whether their volunteers or staff undertook any training or professional development. 14% of respondents provided training and development opportunities, in areas such as health & safety (including first aid), audience development, licensing, hospitality, box office systems, attendance at Cinema For All and ICO events and workshops, fund raising, marketing and projection.

3.6.3 Biggest challenges

As in previous surveys we asked respondents to describe the biggest challenges currently affecting their organisation. 116 respondents replied to the question, and a summary of responses is given in Table 3.12.

As in previous years, the most common challenges facing community cinema providers were linked to the need to attract and retain volunteers and committee members, and bring in new audiences and members. Respondents also cited high venue and film hire costs as contributory factors to their present problems.

Table 3.12: Most pressing issues affecting respondents

Category	Specific issue
Membership and	Growing audiences
audiences	Attracting new members
	Encouraging younger people to attend screenings
Committee and	Retaining volunteers
volunteers	Finding volunteers with appropriate technical knowledge

	Maintaining 'momentum'		
Film booking and	Covering licence fee costs		
programming	Working with distributors		
	Keeping abreast of new releases		
	Working around other bookings at the venue		
Venue and	Finding an appropriate venue		
equipment	Replacing old equipment		
	Acquiring superfast broadband to enable digital streaming		
	Competition from a new venue locally		
	Improving sound quality		
	Keeping up with technological developments		
	Coping with a small venue		
Finances	Identifying funding sources		
	Remaining economically sustainable		

3.7 The benefits of community exhibition

Last year we introduced two new questions to find out what community exhibitors consider to be the main benefits of their screening activity, and the questions were repeated this year.

Respondents were presented with a list of possible benefits and asked to say whether they were applicable. As Table 3.13 shows, there was almost universal agreement that offering value for money was a key benefit of community exhibition. Broadening the range of films available, and making it easier to see films on the big screen, were also identified as important benefits by the vast majority of respondents:

Table 3.13: Community Exhibition benefits

			Don't
	Yes	No	know
Offering value for money	98%	1%	1%
Broadening the range of films available locally	96%	3%	1%
Making it easier to see films on the big screen	90%	7%	2%
Making use of local facilities (e.g. village halls)	85%	15%	-
Providing volunteering opportunities	80%	15%	5%
Promoting informal education about film	77%	15%	7%
Generating income for your venue	75%	23%	2%
Bringing together different sections of the community	75%	12%	13%
Increasing civic pride in the local area	72%	16%	11%
Encouraging more people to come into the area & use local shops & businesses	27%	50%	23%
Engaging under 19s in community activities	23%	62%	15%

May not sum 100% due to rounding

The survey also asked respondents to rank benefits on a scale of importance, and the results are presented in Table 3.14. Broadening the range of films available, making it easier to see films on the big screen and offering value for money were the three best ranked benefits.

Table 3.14: Community Exhibition benefits, ranked in order of importance (1= most important, 11= least important)

	Average ranking
Broadening the range of films available locally	2.2
Making it easier to see films on the big screen	2.7
Offering value for money	4.0
Bringing together different sections of the community	5.4
Making use of local facilities (e.g. village halls)	5.5
Promoting informal education about film	6.5
Generating income for your venue	7.0
Providing volunteering opportunities	7.0
Increasing civic pride in the local area	7.8
Engaging under 19s in community activities	8.9
Encouraging more people to come into the area & use local shops & businesses	9.0

3.8 Using Cinema For All services and resources

Since 2007/08 the survey has included a selection of 'customer satisfaction' questions to gauge how often film societies and community cinemas use Cinema For All services and how satisfied they are with them.

To begin with, respondents were asked how frequently (if at all) they use particular services and resources. Table 3.15 shows that the Cinema For All web site and the e-Newsletter were the most frequently used of the services and resources listed. 91% of respondents had used the Cinema For All web site at some time, and 27% used it once a month or more. 77% had used the e-Newsletter, and 38% used it once a month or more.

Table 3.15: How frequently do you make use of the following Cinema For All resources and services?

Services/resources	% Once a month or more	% Once every 2 to 3 months	% Once every 6 months	% Once a year or less	% Never
Cinema For All website (base=131)	27	37	16	11	9
e-Newsletter (base=129)	38	23	6	9	23
Cinema For All Booking Scheme (base=131)	7	22	18	14	39
Advice leaflets & briefing notes (base=130)	-	14	18	28	40
Enquiry service (base=129)	-	15	13	30	42
Regional group services (base=129)	1	5	22	24	48

Member/Associate discounts (base=129)	1	2	5	34	57
Cinema For All Programming notes (base=128)	2	11	13	13	62

Base= the number of respondents answering the question.

Figures may not sum 100% due to rounding.

3.9 Rating Cinema For All services and resources

Respondents were also asked to rate on a 5-point scale the Cinema For All services and resources they had used in the last year. As in 2012/13, Figure 3.1 and Table 3.16 reveal a high level of satisfaction with the majority of Cinema For All services and resources, a point further illustrated by the comments from respondents provided in Appendix 2.

Every service or resource was rated as good or very good by 67% or more of the respondents with the National Conference and Regional viewing services scoring the highest satisfaction ratings (see Figure 3.1).

The mean rating value gives an indication of the overall ranking of services and resources based on their scores: the lower the value the more positive the rating. Significantly, even the lowest ranked services and resources scored 2.1, which means on average they were positively valued.

Figure 3.1: Percentage rating each service and resource 'Very good' or 'Good' **National Conference** 89% Regional viewing services FSOY event **Booking Scheme** Starter pack e-Newsletter 76% Programme notes 74% Web site Advice leaflets **Enquiry** service Member discounts 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

Table 3.16: How do you rate the following Cinema For All resources and services?

rable size. Here as you rate the let		%	%	%	%	%
	Mean	V Good	Good	Okay	Poor	V Poor
	rating	1	2	3	4	5
National conference (base=35)	1.6	51	37	11	-	-
Starter pack (base=37)	1.6	57	22	22	-	1
Regional viewing services (base=58)	1.7	48	38	10	2	2
Cinema For All Booking Scheme (base=76)	1.8	45	39	9	7	1
Film Society of the Year event (base=49)	1.8	37	47	14	2	1
e-Newsletter (base=89)	2.0	26	51	24	1	1
Member/Associate discounts (base=48)	2.1	29	38	27	4	2
Cinema For All website (base=110)	2.1	20	51	27	2	-
Enquiry service (base=65)	2.1	26	42	29	3	1
Advice leaflets & briefing notes (base=50)	2.1	22	48	30	-	-
Cinema For All Programme notes (base=43)	2.1	19	56	23	-	2

Base= the number of respondents answering the question. % may not sum 100 due to rounding.

A list of verbatim comments about what respondents value most and what improvements they'd like to see is given in Appendix 2.

APPENDIX 1: 2013/14 FILM LIST

101 Dalmatians12 Angry Men12 Years A Slave20 Feet From Stardom

42nd Street

5 Broken Cameras7 Brides For 7 BrothersAbominable Dr Phibes, The

About Elly About Time Arbitrage Accident

Ace In The Hole Act of Killing, The

Act of Seeing with One's Own

Eyes, The (Short Film)

Adaptation Adieu Marx

Ai Weiwei: Never Sorry

Aladdin

Alan Partridge: Alpha Papa All About My Mother

All Is Lost All Night Long

All Quiet On The Western Front

All Stars

All You Need Is Love Almanya - Welcome To

Germany Alps Amadeus Amateur

American Hustle

Amigo

Amores Perros

Amour

An American In Paris Anchorman 2: The Legend

Continues

Anchorman: The Legend of Ron

Burgundy

Andulucia, My Love Angels' Share, The Anna Karenina Annie Hall Another Year Any Day Now Apartment, The Arbour, The Archipelago Argo

Aristocats, The Arsenic And Old Lace

Artemisa

Arthur Christmas Artist, The

Assault On Precinct 13 At Land (Short Film) August: Osage County

Australia Avanti! Avengers, The Babette's Feast Babylon

Back Pack/Pedal Power Cinema

(Short Film)

Bad and The Beautiful, The Bad Lieutenant (1992) Band's Visit, The

Baraka Barbara

Barbie: The Princess and the

Popstar Barfi!

Beasts of the Southern Wild

Beautiful Creatures Before Midnight Before the Revolution

Beguiled, The

Behind The Candelabra

Believer, The

Belleville Rendezvous

Benda Bilili Beneath Hill 60

Berberian Sound Studio
Best Exotic Marigold Hotel, The

Best Of Men, The Beware of Mr. Baker

Beyond The Hills Bicycle Thieves

Big City, The (aka Mahanagar)

Big Wedding, The Birdie (Short Film)

Biutiful Black Book Black Bread

Black Orpheus (1959)

Black Pond Blancanieves Blind Husbands Bling Ring, The

Blue Black Permanent
Blue Is The Warmest Colour

Blue Jasmine

Blues Brothers, The Body Snatchers (1993)

Bon Voyage Book Thief, The Bourne Legacy, The Boxed In (Short Film)

Boxing Day

Boy Brakhage Brave

Breakfast At Tiffany's Breakfast Club, The

Breathing

Bride Wore Black, The British Transport Films Broadway Melody of 1936 Broadway Melody, The

Broken

Calvary

Broken Circle Breakdown, The

Bugsy Malone Bullhead Butler, The Byzantium Caesar Must Die California Suite

Camp 14 - Total Control Zone

Cape Fear Captain Phillips Carancho Casablanca

Caught on a Train

Cave Of The Yellow Dog, The

Central Station Ceremony, The Chalo Dilli Champagne Chaplin Chariots Of Fire

Chariots Of Fire Chasing Ice Chico And Rita Child's Pose

Children Of Heaven

Chinatown Chocolat

Chunking Express

Cinema Komunisto

Cinema Paradiso City Of God City Of Hope

Closely Observed Trains

Cloud Atlas

Cloudy With A Chance Of

Meatballs 2 Come and See

Commitments, The

Concert, The Conformist, The Conspirators, The

Corked

Cotton Comes To Harlem Cranes Are Flying, The

Cria Cuervos Croods, The Cruel Sea, The Cutie and the Boxer Dallas Buyers Club

Damaged Goods Dans la Maison Dark Star

Daughters of the Dust Dazed and Confused

Dead Cat

Death By Hanging

Debt, The

Deep Blue Sea, The

Deep, The

Defense Counsel Sedov

Departures

Der Rosenkavalier (Opera)

Design For Living Desistfilm (Short Film)

Despicable Me Despicable Me 2

Diana

Diary of a Shijunku Thief Diary of a Wimpy Kid

DIG!

Disco Godfather Discreet Charm of the

Bourgeoisie, The

District 9

Divided We Fall

Diving Bell And The Butterfly,

Divorce Italian Style

Django

Django Unchained

DJOUU (Short Film)

Docks Of New York, The Doctor Zhivago

Dog Star Man: Part I (Short

Film)

Dog Star Man: Part II (Short

Film)

Dog Star Man: Part III (Short

Film)

Dog Star Man: Part IV (Short

Film)

Don Giovanni

Don Giovanni - Madrid 2005

(Concert)

Don't Look Now **Dorian Grey** Down In The Cellar

Dr Black, Mr Hyde AKA The

Watts Monster

Dr Strangelove or: How I Learned To Stop Worrying and

Love The Bomb Dracula (1931)

Driller Killer, The Dumbo

East of Eden Easy Money

Eat Drink Man Woman

Edvard Munch

Elena Elysium **Emperor**

English Vinglish

Epic

Eric Or The Little Book Of

Insects

Ernest & Celestine Escape From New York

Escape From Planet Earth

Eugene Onegin Eva Wants to Sleep

Even The Rain Everybody Has A Plan

Eye of the Storm, The

Fairy, The

False Trail Family, The

Fantastic Mr Fox

Far from Home (Short Film)

Fargo

Fast And The Furious 6

Fateless Fenix 11.23

Field In England, A

Fill The Void

Filth

Fires Were Started (Short Film) First Day Of The Rest Of Your

Life. The First Position Fish Tank

Fists In The Pocket

Fitzcarraldo **Five Easy Pieces Five Star Final** Flame Of Citreon **Flaming Creatures**

Flight

Fly, The (1958) Fog, The Foreign Land Frances Ha

Francis Bacon's Arena

Frankenweenie Free Birds Free Men

French Lieutenant's Woman,

The Frieda

> From Time To Time From Up On Poppy Hill

Frozen

Funeral, The (1996)

Funny Face

G.I Joe: Retaliation **Galaxy Quest**

Gambit Ganja And Hess

Garth Marenghi's Darkplace

Marathon

Gatekeepers, The General, The (1926)

George Lucas In Love (Short

Film)

Ghandi At The Bat (Short Film)

Ghost Writer, The

Gilda

Ginger & Rosa

Girls, The (1968)

Gloria

Go Between, The Goat, The (Short Film) Gold Rush, The (1925)

Goldfinger

Good Companions, The Good Day To Die Hard, A Good Night, A (Short Film)

Good Vibrations

Good, The Bad and The Ugly,

The

Goodbye First Love Goodbye Lenin

Gospel According to St

Matthew, The

Goya – or the Hard Way to

Enlightenment Gran Torino

Grand Budapest Hotel, The

Grave of the Fireflies

Gravity

Great Beauty, The Great Debaters, The Great Expectations Great Gatsby, The

Great Gatsby, The (1974) Great White Silence, The

Greed Guard, The Halloween (1978) Hannah Ardent

Happy (a documentary) Hard Day's Night, A Harold and Maude

Headhunters

Headwig And The Angry Inch

Heat, The Heaven's Gate Hedgehog, The Help, The

High Society Hijacking, A His Girl Friday

Her

Hit Man Hitchcock Hobbit: An Unexpected

Journey, The

Hobbit: Desolation Of Smaug,

The

Hobson's Choice Holy Motors Hope Springs Horse Soldiers, The

Host, The

House Of Wax (1953) How I Ended This Summer

How I Live Now

How To Marry a Millionaire

Hugo

Human Desire

Hunger Games: Catching Fire,

The Hunt, The Hunter, The Hustler, The

Hyde Park on the Hudson

I Am Breathing
I Am Love
I Am Nasrine
I Was Born But...

I Wish

I'm Not There I'm So Excited II Divo

II Postino Impossible, The Imposter, The In a Better World In A World...

In Dreams (Short Film)
In Love With Alma Cogan

In The Fog

In The Heat Of The Night

In The House

In the Mirror of Maya Deren

In The Mood For Love

Incendies
Incredibles, The
InRealLife

Inside Llewyn Davis Internship, The

Invictus

Invisible Woman, The

Iron Man 3

It Always Rains On Sunday

It's a Wonderful Life

Jack Ryan: Shadow Recruit
Jack Smith and the Destruction

of Atlantis

Jack The Giant Slayer

Jackpot Jaws

Jean de Florette Jiro Dreams of Sushi Joy Of Six, The

Joyeux Noel Jules et Jim Jungle Book, The

Justin and the Knights of Valour

Kent Wildlife Film

Key Largo Keyhole Kick Ass 2

Kid With a Bike, The Kill Your Darlings Killers, The

King Of Devil's Island King Of New York Kiss The Water Knife In The Water

Kosmos La Boheme La Cenerentola La Traviata

Lady From Shanghai, The Lady Vanishes, The

Lady, The

Land And Freedom
Lars and the Real Girl

Las Acacias

Last Airbender, The Last Chance Harvey Last Command, The

Last Man On Earth, The (1961)

Last Projectionist, The

Last Summer Of La Boyita, The

Last Vegas Late Quartet, A

Laura

Lawrance of Arabia

Le Harve

Le Jour Se Levre Le Placard

Le Regle Du Jeu

Le Retour De Martin Guerre

Le Week-end

League Of Gentlemen, The

Lego Movie, The Lemon Tree Leopard, The

Les Demoiselles de Rochefort

Les Diaboliques Les Enfants Du Paradis

Les Femmes du 6em Etage (The Women on the 6th Floor)

Les Geants Les Misérables Let The Bullets Fly Let's Get Lost Leviathan

Life and Death of Colonel

Blimp, The

Liberal Arts

Life In Lanterns, A (Short Film)

Life Is Beautiful Life of Pi

Like Father Like Son Like Someone In Love Like Water For Chocolate

Lilting Lincoln

Lion In Winter, The Lion King, The Little Miss Sunshine Little Red Flowers Lives Of Others, The

Local Hero Locke

Lodger: A Story of the London

Fog, The

Lone Ranger, The Long Way Down, A Look of Love, The

Lore

Lost Honour Of Katharina

Blume, The

Lost World Of Tibet, The

Love Crime

Love in the Afternoon Love Is All You Need Love Me Tonight Loving Couples Ma Vie En Rose Macbeth (Live Broadcast from Manchester International

Festival) Machinist, The Made In Dagenham

Mafioso

Magic Flute, The

Mamma Don't Allow (Short

Film)

Mamma Mia! Man of Steel Man On Wire

Man Who Left His Will On Film,

The

Mandela: Long Walk To

Freedom

Manon des Sources Mao's Last Dancer

Margaret

Maria (Short Film)

Marius Marley

Martha Marcy May Marlene

Mary And Max Mary Poppins Mascarades

Masque Of The Red Death, The

Master, The Matewan

Matter of Life and Death, A Matthew Hopkins: Witchfinder General AKA The Conqueror

Worm McCullin

Me and Orsen Wells

Me and You

Meditation on Violence Meet Me In St Louis Men With Guns

Meshes Of The Afternoon

(Short Film)
Michael Grigsby:
Documentarist
Micmacs

Midnight in Paris Midnight's Children Miller's Crossing

Millions

Mind Benders, The Miracle On 34th Street Mistuko Delivers Modern Times Moj Rower Molly's Way Mon Oncle Moneyball Monsieur Lazhar

Monsters University Monuments Men, The

Moo Man, The Moolaade

Moonrise Kingdom More Than Honey

Mortal Instruments: City Of

Bones, The

Moshi Monsters The Movie Motorcycle Diaries, The Mr Deeds Goes To Town Mr Peabody And Sherman Mrs Henderson Presents

Ms. 45 AKA Angel of Vengeance Much Ado About Nothing

Mud

Muppets Most Wanted

Murder On The Orient Express

Muscle Shoals Museum Hours Music In Darkness My Afternoons With

Margueritte
My Dog Tulip
My German Friend
My Week With Marilyn
Mystery Of Picasso, The
Navigator, The (Short Film)

Nebraska

Neighboring Sounds Night And Fog In Japan Night at the Opera, A

Night Games Night of Silence

Night of the Hunter, The

Nightmail

Nightmare Before Christmas,

The Nine Ninotchka

No

Nocturne North Country Nosferatu (1922) Nostalgia For the Light

Notorious

Now You See Me

O' Brother Where Art Thou

Oblivion

Odd Life Of Timothy Green, The

Of Horses And Men
Oh! What a Lovely War
Oil City Confidential
Old Hitchin On Film
Old Maid, The
Olympus Has Fallen

Omar

On the Waterfront

Once

Once Upon A Time In Anatolia

One Chance

One Direction: This Is Us Only God Forgives Only Lovers Left Alive Oranges And Sunshine

Organiser, The

OSS 117: Cairo, Nest Of Spies

Ossuary, The
Out in the Dark
Out of Africa

Oz The Great and Powerful

Pacific Rim

Page One: Inside The New York

Times

Pandora and the Flying

Dutchman
Pandora's Box
Pans Labyrinth
Papa & Sons

Papadopoulos And Sons

Paris
Paris Texas
Paris-Manhattan
Park Row

Passenger, The Past, The Pather Panchali Patience Stone, The

Percy Jackson: Sea of Monsters Perks Of Being A Wallflower,

The

Persepolis

Pervert's Guide to Ideology,

The

Peter Pan (1924)
Phantom Of Paradise

Philomena Pink Panther Pirosmani

Place Beyond The Pines, The Plan 9 From Outer Space

Plan 9 From Or Planet of Snail Plein Soleil Ponyo Populaire

Postman Always Rings Twice,

The Potiche

POW, The (Short Film)

Prelude: Dog Star Man (Short

Film)

Princess Bride, The

Prisoners

Private Affairs Of Bel Ami, The

Private Peaceful Project Wild Thing Project, The (Short Film)

Promised Land Pygmalion Quartet Queen, The

Rabbit-Proof Fence Raid, The (1954)

Railway Children, The Railway Man, The Raintree Country

Raise The Red Lantern Rango

Reality Rear Window Rebecca Rebellion

Recovery - The Slow Road

Red 2

Red Badge Of Courage, The Red Dessert (II Deserto Rosso)

Red Dog

Reluctant Fundamentalist, The

Rembrandt's J'Accuse

Renoir Repo Man Repulsion Requiem For A Dream

Return of the Secaucus Seven,

The

Return, The

Rigoletto (1983) (Opera) Ring Of Bright Water

Rio 2

Ritual in Transfigured Time

(Short Film) Road House

Roadmap To Apartheid Robot and Frank

Rocky Horror Show, The

Roman Holiday

Romance of the Far Fur

Country

Room With a View, A

Room, The Royal Affair, A Run For Your Wife

Rush

Rust and Bone Safe Haven

Safety Not Guaranteed Salmon Fishing in the Yemen

Samsara

Sanatorium, The

Sapphire Sapphires, The

Saragossa Manuscript, The

Sarah's Key

Saturday Night and Sunday

Morning

Saturday Night Fever Saving Mr. Banks

Scandal

Scandel Sheet AKA The Dark

Page

Scooby Doo

Scott Pilgrim VS The World

Sea, The

Searching For Sugarman Secret Garden, The Secret In Their Eyes, The Seduced And Abandoned

Selam

Selection of Buster Keaton

Shorts (From BFFS) Selfish Giant, The Separation, A Seraphine Serious Man, A Servant, The Sessions, The

Seven Psychopaths

Seven Streets, Two Markets

and a Wedding Seventh Heaven

Sex And Drugs And Rock And

Roll

Shadow Dancer Shakespeare In Love Shed, The (Short Film)

Shell Sherlock Jr Shining, The

Ship That Died Of Shame, The

Short Term Twelve Side Effects

Sideways Sightseers Silence Silent Souls

Silver Linings Playbook

Simple Life, A Sing Your Song

Sister Skyfall

Slavnosti snezenek

Sleep Tight

Small Family Business, A

Smurfs 2, The Snow Caveman, The Snows Of Kilimanjaro, The

Sofia (Short Film)
Some Like It Hot
Son Of Babylon

Son Of Frankenstein Sonata For Hitler

Song For Marion Source, The Spirit Of 45, The

Spirit Of The Beehive, The

Spirited Away Stand By Me

Star Trek Into Darkness

Starbuck

Station Agent, The Stories We Tell

Story Of The Weeping Camel,

The

Straight Story, The Strangers On A Train

Strictly Ballroom
Study In Choreography For
Camera, A (Short Film)

Submarine

Summer in February

Summertime
Sunshine On Leith
Sunshine State
Sweetgrass
Tabu

Take This Waltz

Teenage Mutant Ninja Turtles

Tell No One Tess Tetro

Thelma and Louise

Theorem Therese

Therese Desqueyroux Thief Of Bagdad, The Thing, The (1982)

Third Man, The This Is England This Is Not A Film This Is The End

Thor: The Dark World Three Colours Blue Three Colours White Three Faces of Eve, The

Three Walls

Thunderbirds Are Go

Tinker Bell And The Pirate Fairy Tinker Bell and the Secret of

the Wings

Titfield Thunderbolt, The To Catch A Thief (1955) To Kill a Mockingbird

To Rome With Love
To The Wonder

Tom At The Farm

Top Hat

Torment Aka Hets Tortoise in Love Toto The Hero

Touching the Void

Tour de Cinema (Short Film)

Train, The Trance Tsotsi

Tu Seras mon Fils

Turbo

Twelfth Night
Two Days In Paris
Tyrannosaur

Umbrellas of Cherbourg, The Un Ballo - Madrid 2008

(Concert)
Underground
Undertow
Underworld

Untouchable (Intouchables)

Up There

Usual Suspects, The V For Vendetta Valkyrie

Vapors (1965) Vertigo

Very Eye of Night, The (Short

Film)

Village at the End of the World

Vincent (Short Film)

Vinyl

Violent Playgroud Vivian Las Antipodas!

Wadjda Waitress Wakolda Walkabout

Walking with Dinosaurs

War Game, The Warm Bodies

Water Wave, The

Way Way Back, The

Way, The

We Have A Pope

We Steal Secrets: The Story of

Wikileaks

Wedlock House: An Intercourse

(Short Film)

Welcome Home Brother

Charles

Welcome To The Punch Welcome to the Sticks Well-Digger's Daughter, The

West Side Story

Whale Rider

What Ever Happened To Baby

Jane

What Maisie knew

What Richard Did

When Pigs Have Wings

Where Do We Go Now?

Whiskey Galore

White Christmas

White Elephant

White House Down

White Material

White Ribbon, The

Wildest Dream, The

Willy Wonka and The Chocolate

Factory (1971)

Winged Migration

Wings Of Desire

Witches, The

Wizard Of Oz, The

Wolf Of Wall Street, The

Wolverine, The

Woman In Black, The

World War Z

World's End, The

Wreck It Ralph

Yossi

You Ain't Seen Nothin' Yet

Young Woman and The

Teacher, The (Short Film)

Zanta Clauz (Short Film)

Zaytoun

Zero Dark Thirty

Zero de conduite (Short Film)

Zift

APPENDIX 2: FEEDBACK ON CINEMA FOR ALL

All comments reproduced here are verbatim, in response to the question: 'What do you value most about Cinema For All and how can we make our service better?'

Value most

Insurance discount.

The block Booking Scheme.

Knowing that there is an organisation whose raison d'etre is to support community cinemas/film societies in all aspects of their operation. The development of educational support for film audiences.

Immediacy and friendly nature of dealing with enquiries.

Regional viewings and local contacts.

Information about films from anywhere and the Booking Scheme, plus helpful advice on other distributors. The support provided is valuable to us.

Their efficient and helpful advice from end of a telephone!

Provides good information when required.

Your screenings are a great help (indispensible!) in building good modern international film programmes

I have only just taken over as Chair of our local film club, so was not involved in the running of the club until recently, however I do appreciate the newsletter and the booking service which are the two areas I have used to date.

Accreditation of our film society. Quality information is there when we require it.

Block Booking Scheme and sources of licensing for films.

As you will see from the answers our Film Society does not make full use of BFFS, however we value it presence & feel it is important for film societies to have access to the range of services that BFFS offers. Film societies differ from each other - they are not a one size fits all group. Each film society will make use of the different levels of support available from BFFS. Long may it flourish.

Sharing experience with other groups, discussing technical issues.

National representation and liaison, especially with key funders such as BFI.

We would not have been able to set up without being able to borrow the equipment from BFFS Scotland, so continuing to offer this to new groups is really important.

Very helpful for getting the community cinema started in 2012.

Good representation of film clubs.

The Booking Scheme, helpful enquiry service.

Giving a voice to film societies although I am now worried about the change of name which seems to lose the traditional link.

BFFS is a valuable resource for getting new film clubs and community cinemas up and running, and for providing an alternative source of film hire. Overall, it is vital to have a central office to support grass-roots organisations like community cinemas, which enrich the lives of so many people across the country but especially rurally.

Gives us the confidence that we are doing things correctly.

Screening sessions.

Membership feedback regarding opinions of films viewed.

Provides a voice for locally-based Film Societies.

Insurance cover and block Booking Scheme.

Viewing sessions.

Insurance scheme.

Booking Online. Regional sessions closer to us!

We love being part of a mother organisation who advocates for us.

The film Booking Scheme.

The opportunity for advice and guidance.

A spokes-body and encouragement for the independent sector.

As national representative of community cinema.

We appreciate the newsletters and information therein but particularly enjoy the local viewing sessions as an opportunity to keep up with some interesting new films and the chance to meet other people from other societies and compare notes.

It's good to have someone to ask questions of when you need to. Be interesting to see if the new Hub is really interested in what we do and whether we get any useful support.

BFFS is a wonderful resource which I am only just getting to know.

We value most the broad range of titles available on the BFFS Booking Scheme.

Access to advice & hopefully insurance discounts. Opportunity to network with other BFFS members. We currently use Access Cinema for sourcing our films & find them an invaluable resource. If BFFS were able to run a service like they do it would be immensely helpful to a lot of programmers I feel!

I value BFFS's ability to solve problems and that staff are always available if and when they are needed, but most importantly their willingness to help. It's always reassuring to feel you have someone to fight your corner. The proposed name change to Cinema For All may ultimately make the organisation more accessible to other looking to set up their own society or cinema. The roadshows are a great idea and will hopefully encourage people to get something started in their own area so more of those would be great.

Place to call on for advice when we were setting up. Chance for committee members to see films together at regional screenings.

The Booking Scheme and help finding licence holders for other films are really indispensable.

Just that you exist and are available if we need support!

Information about regional/hub events.

The people in the organisation are excellent.

Your prompt availability when we seek help. I think service is very good

Block Booking Scheme.

Helpful and Efficient Booking and Enquiry Service.

Good to have an organisation which specifically supports groups such as ours.

Your being there if needed.

As a hub and champion for community cinema. I think the onus is on us to make use of you more than any improvements you could make...

The insurance arrangements are very valuable to us.

Value most: National Conference, Film Society of the Year Awards, information about other film societies and meeting people from them at BFFS and ICO events.

Phone enquiries have always been decisively answered.

Keeping community cinemas connected; it is often hard to remember we are not the only ones out here.

National advocacy for the screening and promotion of independent film, training, networking and viewing opportunities.

We value most that the BFFS presents a central resource and voice for film societies across the UK.

Areas for improvement and further development

I have never known what the BFFS is about and have usually found that any time there is help available it doesn't apply to any commercial business and hasn't yielded any benefit.

The independent cinema industry would be better served and more viable if the BFFS and associated funders/orgs (such as film hub initiatives) underwent a significant review and policy change. Ask yourselves why seemingly successful initiatives such as Flix in the Sticks still requires funding year after year when there are perfectly viable business models out there that would meet the need they serve.

We have found it of little relevance or assistance to our planning or operations. We would LOVE to be convinced otherwise. At present, we're BFFS members because our insurers require it.

Take more notice of the importance of film clubs for mature audiences, including the retired community.

The national conference in Sheffield this year makes it difficult and expensive for us to get to from SE England but I can understand the need to do it!

More information about licensing. There are so many different licenses and seems to be a bit of a grey area.

Automatic renewals would be nice.

More films through the BFFS Booking Scheme?

To be honest, I don't really use BFFS much, so maybe you could improve by making it clearer what services you do offer, and what can be of use. I would like to use the Booking Scheme, but so far none of the films we have shown you have been able to licence.

More impartial technical help needed - eg about converting to DCP projection.

Often emails are not answered eg enquiries about viewing DVDs on list for future screenings.

Provide an online booking service for both films and trailers.

The organisation seems to be in confusion about its role. A clearer focus on supporting film societies/community cinemas would be appreciated.

Although we consulted the regional technical support when trying to choose equipment we feel we did not make the best choice of equipment for our hall and have spent more money modifying the original equipment. We would welcome technical expertise on improving sound quality in a venue not designed to show films and wonder if leaflets advising on equipment designed for non technical people. Every film society we visited had different equipment with their own related problems.

Keep surveys short and sweet.

Film catalogue very laborious to go through, could be redone as database to search like Filmbank, by genre, date, language etc.

We would really value concrete advice on tax, charity status and financial matters, including grants, crowd-funding etc - ASAP please.

The Booking Scheme is good but could be cheaper.

One of the principle reasons we have not used the services/facilities of BFFS as much as we may have done is the membership categories do not seem to fit with our purpose. We are the local Community Cinema now but we are also trying to make a profit to support the work of our Church. Thus we are at one level a community resource and another a commercial operation.

Personally I would love to show more of the films that BFFS has access to and promotes but our audience simply would not come.

Reduce your costs and make the films easier to find on the website without having to download and then search.

In terms of what could be improved: more info on rights sources to help in obtaining licences; more local viewing opportunities. As voting members we would like more communication on BFFS activities such as strategy, Board activity, Federation financial and general matters that, as a Federation, BFFS should be providing specifically to members (NewsReel being a general publication sent beyond just members).

It would be so much better if you ran an easy to search database of films! The current system is far too clunky and time consuming. Definitely an expansion of the Booking Scheme is the most valuable facility for us!

The annual meeting was quite good (and as a result we are showing "Like father, like son" in our next season), but we would prefer to see more films on the programme.

Maybe it is just me, but I find the BFFS website very unintuitive to navigate and often have to go back and forth several times to find pages like the one listing distributors.

Put pressure on other distributors to reduce their licence fees.

Add to catalogue of programme notes and make these much easier to find on BFFS website.

The divide-up-and-discuss sessions at recent events in Nottingham and Sheffield didn't really work - too short. The selection of films at the recent preview screenings in Sheffield was disappointing, but I know that was partly because two of the promised films didn't materialise.

No quad posters were available for any of our titles this year. We had to go to MPD and donated them to you afterwards.

[end]